



# Magica Fourka Services

**OUR SERVICES AT YOUR SERVICE**





## THE COMPANY

MAGICA FOURKA Facility Management A E was founded in 2008 by cleaning industry executives who joined their strengths to create a new, dynamic, pioneering company. The company's offices are located in Alimos, Attica, with associates throughout Greece.

In a short time MAGICA FOURKA managed to gain the trust of large companies in retail, health units, banks, food industry and offices complexes.

The company's executives, in addition to the long experience they have gained through the years, travel abroad every year to enrich their knowledge in the new methods around modern facility management services.

Today, the company employs over 150 people and with the help of its excellent and modern equipment, offers a high standard project for demanding customers throughout Greece.

In its effort to continuously upgrade the quality of its services, the company maintained the certification of the applied quality assurance system according to ISO 9001: 2015 (staff training, equipment maintenance, control of work schedule, personnel, materials, etc., according to OHSAS 18001 (hygienic). and security) and ISO 14001: 2015 and environmental management system.

Our company, in an effort to establish itself among the most important in its field at national level, considers its basic obligation towards its customers, the provision of integrated and excellent quality services, both with the use of state-of-the-art engineering and consumable equipment, and with ongoing upgrading of human resources.

Our basic principles of operation consist of: direct supervision of the quality of our services by our experienced partners, constant information about the new technological developments in our sector, regular training of our staff and close communication with our customers. Our cooperation with a wide range of customers is characterized by mutual trust, long-term professional relationship and absolute consistency.



MAGICA FOURKA Facility Management A.E. is able to provide a number of services aimed at the smooth operation of the customer's facilities. From cleaning to catering management, the company is able to provide reliable solutions to any need that may arise.

The adoption of all these services allows the customer to choose a single supplier to manage all the requirements that an installation may have, thus reducing the time required by him to control all processes and at the same time reduce costs. operation of his business.

The technical staff of our Company, our specialized associates and our excellent equipment, offer quality services certified with the strictest standards.

## SERVICES





## CLEANING

Most of the company's work is cleaning services.

The quality of the services we offer is perhaps the highest possible and is certified by our customers, where for some of them, cleanliness means everything to their business (hospitals, food companies, etc.).

In every project we undertake, we offer cleaning services similar to those we offer to our most "sensitive" customers, having a common policy for the supply of materials, tools and machinery, as well as a common policy on the way we train and manage our staff.

The main services we offer in the field of cleaning are the following:

- Cleaning of indoor-outdoor areas.
- Cleaning of Hospital Areas as well as closed units of hospitals (surgeries, ICUs).
- Cleaning of Hotel units.
- Cleaning of schools and other educational institutions.
- Daily office cleaning on an annual basis.
- Cleaning of industrial spaces.
- On-site washing of carpets.
- Waterproofing carpet carpets.
- Floor maintenance and protection (waxing – dewaxing floors).
- Crystallization of marbles and mosaics.
- Cleaning of parking spaces.
- Garbage collection.
- General cleaning of glass (including large ones).
- Cleaning of aluminum frames.
- Washing of facades of buildings.
- Compressed Watering.
- Tent and sign cleaning.
- High water levels.
- Graffiti removal.





The disinfestation and disinfection services offered by the Company cover all the provisions of the Greek legislation. Certified materials are used while all employees in the department are properly trained and with great experience.

The services offered are as follows:

- Disinfestations.
- Rodenticides.
- Disinfections.
- Trapping.



**DISINFESTATIONS  
DECONTAMINATION  
RODENTICIDES**

Any work done by our technicians is accompanied by a certificate of good performance as well as a certificate of fitness for use.



## ELEVATORS

A large part of the Facility services provided by the company is the maintenance and repair of any type of elevator as well as any lifting system.

Every work of our technicians is accompanied by a certificate of good execution as well as a certificate of suitability for use. In addition, our work as well as the spare parts that we use, are accompanied by a 1 year warranty.

In more detail, the services provided are as follows:.

- Study and installation of a new elevator.
- Study and reconstruction of old elevators.
- Study and installation of hydraulic lifting systems.
- Study and installation of mechanical lifting systems.
- Maintenance and repair of elevators.
- Maintenance and repair of chambers.
- Maintenance and repair of hydraulic and mechanical lifting systems.
- 24 hour service and troubleshooting.
- Repair warranty within 3 hours.







MAGICA FOURKA Facility Management A.E. covers a wide range of work in the maintenance of plumbing as well as in the installation services, ensuring to the customer that the water / compressed air systems of the facilities are working properly.

Through a periodic visit program, our company guarantees that all installed systems will always be functional.

The range of services provided is:

- Water supply system extensions - air.
- Maintenance of water supply systems - air.
- Repair of water supply systems - air.
- Maintenance and repair of gutters.
- Water supply and sewerage study.
- Maintenance and repair of heating circuits.
- Obstructions.



## HYDRAULIC SERVICES

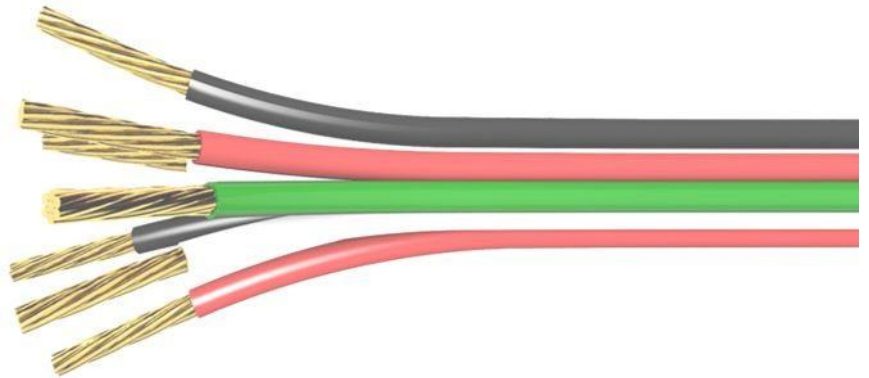


## ELECTRICAL SERVICES



Our company has a number of technicians and partners to meet every need for maintenance of the customer's electrical installations.

Through a periodic visit program, we provide preventive maintenance services ensuring the integrity of your systems.



The services provided are:

- Maintenance and repair of electrical panels.
- Maintenance and repair of electrical installations.
- Maintenance of power lines and power supply network.
- Expansion of supply networks.
- Issuance of certificates





MAGICA FOURKA Facility Management A.E. through a network of partners throughout Greece, offers services for the study, construction and maintenance of indoor and outdoor gardens.

Briefly, the services offered are:

- Study and construction of indoor and outdoor gardens.
- Design and construction of automatic irrigation systems.
- Study and construction of special constructions such as pergolas, fountains, etc.
- Maintenance of indoor and outdoor gardens.
- Garden protection from diseases.
- Garden cleaning.
- 24 hour service and troubleshooting.

## GREEN AREAS



## INTERIORS



Through a network of partners, our company has the ability to manage small-scale constructions, depending on the customer's needs.

We work with the largest architectural firms that have the ability to provide solutions to any problem or renovation that may arise.

The services offered are:.

- Space study.
- Oil painting.
- Installation, maintenance and repair of floors.
- Internal construction.
- Waterproofing.
- Installation of any kind of glass.



Our company is able to offer specialized maintenance and repair services for any type of air conditioning, ventilation and heating system.

We support units of any manufacturer.

The purpose of the service is to provide preventive maintenance of installed machinery by reducing to zero the needs and costs of repair.

All work as well as the spare parts used are accompanied by a 1 (one) year warranty.

The services provided are:

- Study and installation of air conditioning systems.
- Design and installation of air purification systems.
- Maintenance and repair of air conditioning systems.
- Maintenance and repair of air purification systems.
- Study and installation of heating systems.
- Maintenance and repair of heating systems.
- 24-hour service and troubleshooting.
- Repair warranty within 3 hours.

**AIR CONDITIONING,  
COOLING,  
HEATING**



## QUALITY

### STRATEGIC POLICY



The strategic orientation of the company is based on 4 main axes with the main goal of creating value for all participants, while at the same time we take care to offer quality services to our customers.

The 4 main axes of our strategic policy are summarized as follows:

The continuous development of the skills of the staff working in the company through the continuous training and the rewarding of their efforts, aiming at the personal satisfaction and quality development of our services.

The creation of win-win partnerships with all our partners, whether they are suppliers or subcontractors, aiming to design more efficient and quality partnerships.

Defining environmental protection as a primary goal for the well-being and sustainable development of local communities.

The provision of services with excellent value for money as well as a high level of services to our customers, creating the appropriate conditions for financial performance for them.



MAGICA FOURKA Facility Management A.E. recognizing the need for continuous improvement of environmental performance based on the principles of sustainable development and compliance with legislation and international standards, aims at a balanced economic development in harmony with nature.

Following a path of sustainable development, our company is committed to carrying out its activities in a way that ensures the protection of the environment and the health and safety of workers, the local community and the public.

The company's environmental policy is a statement of commitment of the company to adhere to the principles of sustainable development.

Our Company's Policy for Ensuring Environmental Protection is based on the following principles:

Takes measures to protect the environment in compliance with environmental legislation and environmental conditions.

Implements an Environmental Management System in all the activities of its production process.

Defines Objects and Purposes of Environmental Interventions.

Evaluates and improves its overall Environmental Performance by training and implementing Action Plans to achieve these Environmental Objectives and Objectives.

It adopts specific rules of environmental controls in its internal operation.

Improves its overall environmental behavior, especially in terms of Environmental Pollution Prevention.

## ENVIRONMENTAL POLICY





## SERVICE INSPECTION



MAGICA FOURKA Facility Management A.E. has created an internal process of controlling its services, based on international standards of "quality management".

The purpose of the procedure is to determine the Audits and Inspections at all stages of the operation of the process of the services provided, in order to ensure the quality of the work in accordance with the contractual obligations of the Contractor.

To ensure the effective implementation of all stages of the work, continuous inspections are required with the completion of control sheets, which certify the execution according to the specifications.

At the same time, for all the company's supplies, procedures are applied that are imposed by the company's quality assurance system.

In order to ensure that the supplied product and equipment complies with the required specifications, all supplies are made by approved, reliable suppliers. In order for a supplier to be approved, it is preceded by an evaluation based on predefined criteria.



## QUALITY POLICY

The quality policy of **MAGICA FOURKA FACILITY MANAGEMENT SA** is expressed by the full commitment of the Management for the maximum possible satisfaction of the needs of its customers for the services offered to them.

The managers of all the departments of the company have undertaken the obligation for the absolute application of the procedures of quality assurance in their areas of responsibility.

Their main concern is to raise the awareness of all staff on quality issues and the continuous effort to improve the existing quality system and the efficiency of their work, through the efficient use of people, machines and materials.

The basic quality policy is summarized as follows:.

- Achieve and maintain the quality of its services at the level it promises to customers, using the best available technology and know-how for the company's financial capabilities.
- Meet its obligations within the agreed deadlines and in accordance with the established conditions. .
- Inform its customers about the correct provision of its services and to plan the respective quality improvements, based on the information given to us by the customers.
- Ensure organized training and education of all its staff in order to gain quality awareness and specialization in its work. .
- Ensure the continuous upgrading of the quality of its services offered to its respective customers.

**Primary goal of MAGICA FOURKA Facility Management A.E. is the provision of a high level of service with respect to the hygiene and safety of the person who lives, works and trades in its areas of responsibility.**



## CUSTOMER LIST



30 ΚΑΙΣΑΡΗΜΑΙΑ



10 ΚΑΙΣΑΡΗΜΑΙΑ



12 ΚΑΙΣΑΡΗΜΑΙΑ



12 ΚΑΙΣΑΡΗΜΑΙΑ





57 ΚΑΤΑΣΤΗΜΑΤΑ



ΕΛΛΗΝΙΚΟ ΦΕΣΤΙΒΑΛ Α.Ε

ΗΡΩΔΕΙΟ



## CUSTOMER LIST



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